

Information on items forgotten on Hankyu Railways lines.

Regarding the item you inquired about, we searched for it but it was not found.
Please check at the Hankyu Railway Lost and Found Center after 13:00 tomorrow.

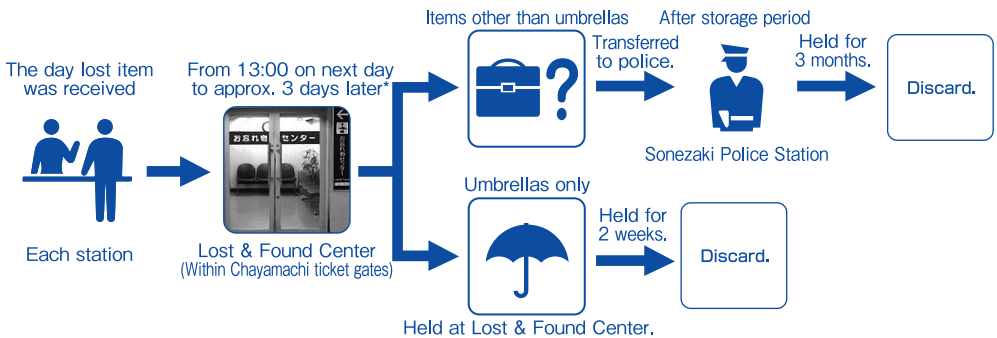
Information to be supplied when inquiring at the Lost and Found Center

Many items sent to the Lost and Found Center have very similar characteristics.
To help us search for the correct item, please tell us the following details when making an inquiry.

- ❶ Date and time (If it was forgotten on a train, the time and station of boarding)
- ❷ Place (If it was forgotten on a train, which car and whether it was forgotten on the overhead shelf, on the seat, etc.)
- ❸ Characteristics of the forgotten item (what it is, shape, color, contents, etc.)

※ If there are names on the forgotten item, it will be easier to search for.

Flowchart of what happens with forgotten items



* Items which have not been claimed within the holding period will be transferred to the police, etc.

Note: Depending on the type of forgotten item and its condition, the above process may not be followed.

※ Be sure to bring your passport.

Lost and Found Center guide map Osaka-umeda Station

